

Governor's Office Daily COVID-19 Q & A

March 30, 2020

Helplines and Webpages

General Resources: visit coronavirus.illinois.gov

PPE Equipment:

- Donations: PPE.donations@Illinois.gov
- To Manufacture PPE in Illinois: ima@ima-net.org

Business Assistance:

- Essential Business inquiries: contact 1-800-252-2923 or CEO.support@illinois.gov
- IL Small Business Assistance: email [CEO.support@illinois.gov \(DCEO\)](mailto:CEO.support@illinois.gov) or **click here.**
- Federal Small Business loans visit: <https://disasterloan.sba.gov>.
- Business insurance coverage: <https://mc.insurance.illinois.gov/messagecenter.nsf>.

Individual Assistance:

- Employee workplace concerns contact the Attorney General's Workplace Rights Bureau at (844) 740-5076 or submit a complaint **online.**
- Unemployment insurance eligibility and the application process call Claimant Services at (800) 244-5631.
- If you feel sick or are concerned about infection visit DPH website, **click here.**
- Resources for people with disabilities, please visit www.DDD.Illinois.gov.

Other Resources:

- For a list of all Executive Orders related to COVID-19 please **click here.**
- For Illinois taxpayer information, please visit DOR's **resource page here.**
- IDFP list of licensees and consumers impacted by COVID-19 visit: <https://www.idfpr.com/COVID-19.asp>
- School related inquires visit <https://www.isbe.net/covid19>
- COVID19 cases by county: visit dph.illinois.gov
- To volunteer: visit serve.illinois.gov or email dph.serveillinois@illinois.gov
- Emergency Day Care Provider Search: visit <https://emergencycare.inccrra.org>

Non-for-Profit Relief

Q: Where can not-for-profits apply for financial relief?

A: Currently, two different COVID-19 grant programs have been launched for non-profits in Illinois. The [Chicago Community COVID-19 Response Fund](#) will support local non-profits by providing them with grants so they can continue to serve the City of Chicago and surrounding suburbs. The [Illinois COVID-19 Response fund](#) will provide grants to non-profits and local community foundations across the state. Non-profits must apply for funding, and grants may be announced in multiple rounds.

Non-for-Profits can also apply for the SBA Disaster Loan. For additional information on this loan program, please visit the SBA Disaster Loan website at <https://disasterloan.sba.gov>.

Business Compliance

Q: Can bars and restaurants seek authority to sell pre-mixed drinks/cocktails “to-go” and for “delivery” in the non-original packaging?

A: The Illinois Liquor Control Commission released a reminder that, for reasons stated herein, the Commission has not authorized the sale of premixed cocktails in non-original containers for off-premises consumption. For the complete release, [click here](#).

Insurance

Q: Will Insurance companies be required to cover some damages, such as lost revenue due to COVID-19? Will there be any guidance for small businesses to make a complaint?

A: For business insurance inquiries, please visit <https://mc.insurance.illinois.gov/messagecenter.nsf>.

Q: Will private insurance companies waive costs related to COVID-19 for its consumers?

A: Humana and Cigna Insurance companies will cover co-payments and cost-sharing for treatments related to COVID-19. A list of actions by health plans can be reviewed [here](#).

Childcare

Q: How are emergency childcare assistance providers being made accessible to residents, such as low paid workers in rural areas?

A: The Department of Children and Family Services (DCFS) established an Emergency Childcare Provider portal that provides families with options within their region. Please access the portal [here](#).

Illinois Department of Corrections

Q: If an inmate at one of the correctional facilities gets infected with COVID-19, will the family of the inmate be notified? What would the timing be on that and what efforts will be made to treat that individual?

A: The Illinois Department of Corrections (IDOC) is publicly tracking all COVID-19 tests and confirmed cases within the agency. Please refer to IDOC's COVID-19 [webpage](#) for the most updated information and resources. Additionally, the families of infected inmates are being notified upon a positive COVID-19 test result. Inmates who exhibit symptoms or test positive for COVID-19 are being treated according to the Center for Disease Control and Prevention (CDC) guidelines with guidance from healthcare professionals as well as in-conjunction with the Illinois Department of Public Health (IDPH).

Unemployment

Q: If an individual filed for unemployment due to COVID-19 and since receive new work hours, will the new hours disrupt the unemployment claim?

A: Generally speaking, someone can work and earn up to half their weekly benefit amount without reducing their weekly benefit. If they earn over half their weekly benefit amount it will start to reduce the weekly benefit amount. This is built-in as an incentive for those to begin reentry into the workforce even if only part time at first.

Township

Q: Can a township authorize residents in need of food or household goods to apply directly to the township for use of their General Assistance Funds? Currently, the application process may begin with a county first, and it can be a lengthy and complicated process.

A: The county and township can refer to the governing statute and can consult with the Illinois Legal Aid visit: <https://www.illinoislegalaid.org/legal-information/general-assistance>